

Delivery terms and processing rules of refrigerant cylinders for prepayment customers

1. Invoicing

Refrigerant cylinders are, by default, the property of prepayment customers and are therefore invoiced at the time of order. If the customer chooses to return the cylinder, the deposit will be refunded in accordance with the terms below.

2. Cylinder return

Empty refrigerant cylinders can be returned to Darment's warehouse in Helsinki. The freight of empty cylinders shall be paid by the customer.

Return address: Darment Oy, Harkkorautantie 7, 00700 Helsinki, Finland

3. Return time of 12 months

If the bottle is returned within 6 months or if the EU-tank is returned within 3 months from the date of delivery, Darment will make a 100 % credit note that can be used freely for any new purchase from Darment. If the bottle is returned after 6 months, but earlier than 12 months from the date of delivery, the credit note is 80 %. If the EU-tank is returned earlier than 12 months from the delivery date, €15 will be deducted from the return amount for each day that exceeds 3 months. There will be no refund after 12 months and the cylinder becomes a permanent property of the customer.

4. Prohibition on collecting refrigerant waste / re-bottling

Cylinders must not be used for waste recovery. The cylinders must be clean from the outside. Address labels or other stickers should not be attached on a cylinder.

5. Returning defective cylinders

The customer has responsibility of the usage and condition of a refrigerant cylinder. If the cylinder is returned to Darment in a defective condition, there will be no refund.

Valid from 1.4.2026. Delivery terms apply to refrigerant cylinders delivered to our account customers from our warehouse.