

Delivery terms and processing rules of loan refrigerant cylinders

1. Invoicing

Refrigerant cylinders are property of Darment until the customer buys out the cylinder. The buyout price is the price of the cylinder at the beginning of the loan period.

Free running time for bottles is 6 months. Empty bottles are billed 180 days after delivery if they have not been returned to Darment. Upon payment of the invoice, the customer is deemed to have purchased the cylinder.

Free running time for refrigerant tanks is 3 months. Exceeding 3 months, a rent of 15 € per day (excl. VAT) is charged.

2. Cylinder return

Empty refrigerant cylinders must be returned to Darment's warehouse in Helsinki. The freight cost of empty refrigerant cylinders shall be paid by the customer.

Return address: Darment Oy, Harkkoraudantie 7, 00700 Helsinki, Finland

3. Return policy of 12 months

If the bottle is returned later than 6 months but within 12 months from the date of delivery, Darment will make a 80 % credit note that can be used freely for any unpaid Darment invoice. There will be no refund after 12 months and the bottle becomes a permanent property of the customer.

4. Prohibition on collecting refrigerant waste / re-bottling

Cylinders must not be used for waste recovery. The cylinders must be clean from the outside. Address labels or other stickers should not be attached on a cylinder.

5. Returning defective cylinders

The customer has responsibility of the usage and condition of a refrigerant cylinder. If the cylinder is returned to Darment in a defective condition, there will be no refund.

Valid from 1.4.2026. Delivery terms apply to refrigerant cylinders delivered to our account customers from our warehouse.